



**ONC Real World
Test Results for
2024**

Date of Results Report: January 14, 2025
Report Version 1.1

SYSTEM: Enablemypractice Version: EHR 5.0
Report ID: 20231122ena

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1 GENERAL INFORMATION

This is Enabledoc LLC's ONC information:

Plan Report ID Number: 20231122ena

Developer Name: Enabledoc LLC

Product Name(s): Enablemypractice

Version Number(s): EHR 5.0

Product List (CHPL) ID(s): CHPL Product Number: 15.02.05.1439.ENAD.01.01.1.220118

ONC-ACB Certification ID: 15.02.05.1439.ENAD.01.01.1.220118

Developer Real World Testing Page URL:

<https://www.enabledoc.com/enabledoc-onc-2015-cures-update-real-world-test-plan-and-results/>

2 EXECUTIVE SUMMARY

This is the test report for calendar year 2024 real world testing for Enablemypractice certified EHR solution and is based on the Real-World Test Plan for 2024. Our findings show that EHR is working as it was certified with no errors or non-compliances observed. Results indicate the functionality is only used by a few customers. All measures reported were successfully performed, conforming to Standards Updates as listed below without error.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

The EHRUT test for this study was Enablemypractice EHR Version 5 Release, an ambulatory EHR for the following certification versions and tests:

Standard (and version)	All standard versions are those specified in 2015 Cures Edition Update. b1, b2, e1, and g9: USCDI v1 AND HL7® CDA® R2 Implementation Guide: C-CDA Templates for Clinical Notes R2.1 Companion Guide, Release 2-US Realm, October 2019
Updated Certification criteria and associated product	b(1), b(2), e(1), g(9)
Method used for update	Cures Update
Date of ONC-ACB notification	December 22, 2022

Date of Customer Notification SVP only	NA
Conformance Measure	b1/b2/e1—Use Case 1/Measure 1, g9—Use Case 3/Measure 3
USCDI-updated certification criteria (and USCDI version)	b(1), b(2), e(1), g(9) – USCDI Version 1

SVAP Update

Standard (and version)	<p>The following measures were updated for SVAP:</p> <p>c1/c2 - HL7® CDA® R2 Implementation Guide: Quality Reporting Document Architecture - Category I (QRDA I); Release 1, STU Release 5.3 with errata - US Realm, December 2022</p> <p>c3 - CMS Implementation Guide for Quality Reporting Document Architecture: Category I; Hospital Quality Reporting; Implementation Guide for 2023 (March 2023) and CMS Implementation Guide for Quality Reporting Document Architecture: Category III; Eligible Clinicians and Eligible Professionals Programs; Implementation Guide for 2023 (December 2022)</p>
Updated Certification criteria and associated product	c1, c2, c3
Method used for update	SVAP
Date of ONC-ACB notification	November 15, 2023
Date of Customer Notification SVP only	September 1, 2023
Conformance Measure	c1, c2, c3
USCDI-updated certification criteria (and USCDI version)	NA

3 CHANGES TO ORIGINAL PLAN

The following changes were made to the original plan:

Summary of Change	Reason	Impact
None	None	None.

4 MEASURES USED BY CASE TEST APPROACH

The following are the measures Enabledoc is Real World Testing for compliance and is broken out into 5 Test cases:

USE CASE 1: Real-World Testing showed we are conformant to the following certification criteria and the ability to send, receive, download, and reconcile clinical data: 170.315 (h)(1): Direct Project, § 170.315(b)(1) Transitions of care, and § 170.315(b)(2) Clinical information reconciliation and incorporation. § 170.315(e)(1) View, download, and transmit to 3rd party measure does not require Direct Messaging (Kno2), but can use it when available.

Measure 1: Sharing. This measure tested send and receive measures using Direct Messaging. Reconcile and patients to View, Download and Transmit did not require the use of Direct Messaging.

Care Setting: For this measure, Enablemypractice EHR was marketed to group practices and family/pediatric groups, but tested with Group practices.

Test Results:

Measure	Associated Criteria	Relied Upon		Challenges Encounter
		Software	Outcomes	
USE CASE 1: Measure 1				
Numerator for total successfully sent and denominator of total attempted to send.	§ 170.315(h)(1) Direct Project	Kno2	15/15	none
Numerator for total successfully sent and denominator of total attempted to send.	§ 170.315(b)(1) (i)(A) Transitions of care Send	Kno2	15/15	none
Numerator for total successfully received and denominator of total attempted to receive.	§ 170.315(b)(1) (i)(B) Transitions of care Receive	Kno2	5/5	none
Numerator for total successfully reconciled and denominator of total attempted to reconcile.	§ 170.315(b)(2) Clinical information reconciliation and incorporation	none	5/5	none
Numerator for successfully download and denominator of total attempted to download.	§ 170.315(e)(1) View, download, and transmit to 3rdparty	none	2/2	Patients were provided video to use this feature

- **Testing Performed:** CDA files were sent via Direct Message, received via Direct Message, and then reconciled by providers into Enablemypractice. CDA files were also sent by patients to other providers using direct messaging, our portal and email. Enablemypractice system logs the view, download and sending of CDAs in audit logs, which were reviewed to track the total attempts and successful attempts of each measure.
- **Outcome(s):** All four measures were successfully met 100% of the time.

USE CASE 2: Real World Testing showed that Enablemypractice is conformant to the following certification criteria and the ability to export EHR data for one or all patients on demand in standard CDA format: § 170.315b (10) Health Information export.

Measure 2: Patient Health Information Export. This measure assessed functionality used to export EHI for a single and all patients using the application to export CDA files, clinical notes and attachments. All exports are saved in a database table and available for download at any time.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices, family/pediatric groups, and behavioral health, but tested by to group practices and a family group.

Test Results:

Measure	Associated Criteria	Relied Upon		
		Software	Outcomes	Challenges Encounter
USE CASE 2: Measure 2				
Numerator is the total successfully exported data requests and denominator is total export single patient requests.	§170.315(b)(10) (i) Electronic Health Information Export Single patient export no development involved	none	3/3	none
Numerator is the total successfully exported data requests and denominator is total all patient export requests.	§170.315(b)(10)(ii) Export all patient data	none	8/8	none
Numerator is the total successfully exported data requests and denominator is total export requests.	§170.315(b)(10)(iii) Show ability to access historical exported data	none	8/8	none

- **Testing Performed:** Enablemypractice audit logs and data export logs were reviewed to determine the patients exported and frequency of attempts to download data from our Data Export screen in Enablemypractice EHR. Log files obtained during Real World Testing were used for analysis in several areas to validate the successful operation of the export and conformance to the standard. Each data export request has a link to download and view the file(s).

- **Outcome(s):** Authorized users were able to use Data export with no errors or problems.

USE CASE 3: Real World Testing showed that Enablemypractice is conformant with the following certification criteria and ability for patients to access and retrieving their clinical data and other applications and system to send and receive clinical and demographic data in bulk for one or more patients as defined in §170.315(g)(7), All Data Access § 170.315(g)(9), and API for patient and population services §170.315(g)(10). Enablemyhealth patient portal and a reference third-party app were provided.

Measure 3: Conformance to Application Access - Patient Selection §170.315(g)(7) and All Data Request §170.315(g)(9). This measure tested the conformance of the FHIR API technology using the Enablemyhealth portal and a provided 3rd party application.

Conformance to Standardized API for patient and population services §170.315(g)(10) and All Data Access §170.315(g)(9) measures tested usage of the Enablemyhealth FHIR api, assessing completeness of responses relative to requests across provider-users for all data for individual patients and all patients.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups but tested with one group practice.

Test Results:

Measure	Associated Criteria	Relied Upon		Challenges Encounter
		Software	Outcomes	
USE CASE 3: Measure 3				
Numerator for successful patient query and denominator of total patient query as defined in g(7)	§ 170.315(g)(7) Application Access- Patient Selection	none	14/14	none
Numerator for successfully all data request and denominator of total data requested as defined in g(9)	§ 170.315(g)(9) Application access — all data request	none	9/9	none
Numerator for successfully all data request and denominator of total data requested as defined in g(10)	§ 170.315(g)(10) Standardized API for patient and population services (patient services only)	none	9/9	none

- **Testing Performed:** An app was provided to create their own application that allows them to query their patients via FHIR API. All accesses and errors were logged to validate the proper operation of § 170.315(g)(7) Patient Access.
- **Outcome(s):** All FHIR patient searches, individual data export and bulk data export were performed without error.

USE CASE 4: Real World Testing demonstrated Enablemypractice conformance with the following certification criteria and ability to generate and report on patient quality measures for §170.315(c)(1-3) Clinical quality measures (CQMs).

Measure 1: Quality Measures. This measure tested the generation of clinical population data for a group of measures.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups, but tested with three group practices.

Test Results:

Measure	Associated Criteria	Relied Upon		Challenges Encounter
		Software	Outcomes	
USE CASE 4: Measure 1				
Numerator totaling successful expored quality measure exported and denominator of total qiality measures selected	\$170.315(c)(1)Clinical	none	12/12	Had to coordinate with customer to generate QRDA I and III.
Numerator totaling successful imported quality measure and denominator of total qiality measures.	\$170.315(c)(2)Clinical quality measures - import and calculate	none	12/12	Had to create a test account to import QRDA I files into and then run total report
Numerator totaling successful quality measures imported report and denominator of total qiality measures exported report.	\$170.315(c)(3)Clinical quality measures (CQMs) – report	none	12/12	Had to Compare customer report with test account report.

- **Testing Performed:** Customers selected quality measures and generated QRDA I and QUARD III report files. Enabledoc imported the QRDAI into a test account and generated QRDA I and III reports from the imported data. The QRDA III results were compared for accuracy of the results.
- **Outcome:** The QRDA III result from each customer account matched the QRDA III result from each test accounts the QRDA I files were imported into for three customers with 100% accuracy. Each account tested 6 quality measures.

USE CASE 5: Real World Testing demonstrated that Enablemypractice was conformant to the following certification criteria and ability to send electronic immunizations to state registries for patients as defined in §170.315(f)(1) Transmission to Immunization Registry.

Measure 1: Transmit Immunizations. Enablemypractice tested using HL7 2.5.1 Immunizations and tracked send and receipt of immunizations and failures in an audit log.

Care Setting: For this measure, Enablemypractice EHR is marketed to and tested with a family physician group.

Test Results:

Measure	Associated Criteria	Relied Upon		Challenges Encounter
		Software	Outcomes	
USE CASE 5: Measure 1				
Numerator totaling successful number of transmissions of immunization data and denominator of total immunization transactions sent.	\$170.315(f)(1) Transmission to Immunization Registry	none	5/5	Ran test interface as no immunizations sent via live interface

- **Testing Performed:** Immunizations were sent and received by our test environment with status tracked in an audit log. No customers have an active interface at the time of the test.
- **Outcome:** Immunizations conformed to HL7 2.51. format and specifications and were successfully sent and received 100% of the time.

5 KEY MILESTONES

Real World test for 2024 was completed to the schedule below:

Key Milestone	Date/Time Frame
Release of documentation for the Real-World Testing to be provided to authorized representatives and providers. This includes surveys, specific instructions on what to look for, how to record issues encountered, and Customer Agreements.	Jan 31, 2024
Establish data collection structure and reporting using exported audit logs.	March 1, 2024
Follow-up with providers and staff quarterly and gather input	June 30, 2024
Follow-up with providers and staff quarterly and gather input	September 30, 2024
Real World Testing is completed, and all data is collected and reported on	January 1, 2025
Analysis and Report Completed	January 12, 2025
Submit Real World Test Report to ACB	January 14, 2025

6 ATTESTATION

This Real-World Testing was successfully completed for 2024 with all required elements to fully address the Enabledoc LLC's Real World Testing requirements.

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Date: January 14, 2025