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# **1 GENERAL INFORMATION**

This is Enabledoc LLC's ONC information:

Plan Report ID Number: 20211111ENA Developer Name: Enabledoc LLC Product Name(s): Enablemypractice Version Number(s): EHR 5.0 Product List (CHPL) ID(s): CHPL Product Number: 15.02.05.1439.ENAD.01.01.1.220118 ONC-ACB Certification ID: 15.02.05.1439.ENAD.01.01.1.220118 Developer Real World Testing Page URL: https://www.enabledoc.com/enabledoc-onc-2015-cures-update-real-world-test-plan-and-results/

# 2 EXECUTIVE SUMMARY

This is the test report for calendar year 2022 real world testing for Enablemypractice certified EHR solution and is based on the Real-World Test Plan for 2022. Our findings show that EHR is working as it was certified with no errors or non-compliances observed. Results indicate the functionality is only used by a few customers. All measures reported were successfully performed, conforming to each specification and without error.

### **3 CHANGES TO ORIGINAL PLAN**

The following changes were made to the original plan:

Summary of Change	Reason	Impact
Use Case 5 Quality Measures	Could not use Cypress to test	Achieved the goal of the test,
testing was changed to import	the quality measures from a	so there was no impact.
into a test account to verify the	customer's account	
exported QRDA III Summary		
data matched the imported		
QRDA I data.		

### 4 MEASURES USED BY CASE TEST APPROACH

The following are the measures Enabledoc is Real World Testing for compliance and is broken out into 6 Test cases:

**USE CASE 1:** Real-World Testing showed we are conformant to the following certification criteria and the ability to send, receive, download, and reconcile clinical data: 170.315 (h)(1): Direct Project, § 170.315(b)(1) Transitions of care, and § 170.315(b)(2) Clinical information reconciliation and

incorporation. § 170.315(e)(1) View, download, and transmit to 3rd party measure does not require Direct Messaging, but can use it when available.

*Measure 1:* Sharing. This measure tested all four measures using Direct Messaging, which was not required for patients to View, Download and Transmit

*Care Setting*: For this measure, Enablemypractice EHR was marketed to group practices and family/pediatric groups, but tested with Group practices.

		Relied Upon		
Measure	Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 1: Measure 1				
Numerator for total successfully sent and denominator of total attempted to send.	§ 170.315(b)(1) (i)(A) Transitions of care Send	Kno2	57/57	none
Numerator for total successfully received and denominator of total attempted to receive.	§ 170.315(b)(1) (i)(B) Transitions of care			
	Receive	Kno2	34/34	
				Often providers want all the
Numerator for total successfully	§ 170.315(b)(2)			clinical data and not just reconcile
reconciled and denominator of	Clinical information			some data, so we worked with
total attempted to reconcile.	reconciliation and			them to conduct reconcile for
	incorporation	none	5/5	some patients.
Numerator for successfully download and denominator of	§ 170.315(e)(1) View, download, and			Have to instructure patients to
total attempted to download.	transmit to 3rdparty	Kno2	5/5	find a provider to send it.

#### Test Results:

- **Testing Performed**: CDA files were sent, received, and then reconciled by providers. CDA was also sent by patients to other providers using direct messaging, our portal and email. Enablemypractice system logs the view, download and sending of CDAs in audit logs, which were reviewed to track the total attempts and successful attempts of each measure.
- **Outcome(s)**: All four measures were successfully met 100% of the time.

**USE CASE 2**: Real World Testing showed that Enablemypractice is conformant to the following certification criteria and the ability to export EHR data for one or all patients on demand in standard CDA format: § 170.315(b)(6) Data export.

*Measure 2*: Patient Export. This measure assessed functionality used to export EHI for a single or group or all patients using the application to export CDA files.

*Care Setting*: For this measure, Enablemypractice EHR is marketed to group practices, family/pediatric groups, and behavioral health, but tested by to group practices and a family group.

## Test Results:

					Refied opon		
Measure				Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 2: Measure 2							
Numerator	is	the	total				
successfully	exp	orted	data				
requests and denominator is total			is total	§170.315(b)(6) Data			
export requests.				Export	none	12/12	none

- **Testing Performed**: Enablemypractice audit logs and data export log were reviewed to determine the frequency of attempts to download data from our Data Export screen in Enablemypractice EHR. Log files obtained during Real World Testing was used for analysis in several areas to validate the successful operation of the export and conformance to the standard.
- **Outcome(s)**: Authorized users were able to use Data export with no errors or problems.

**USE CASE 3:** Real World Testing showed that Enablemypractice is conformant with the following certification criteria and ability for patients to access and retrieving their clinical data and other applications and system to send and receive clinical and demographic data in bulk for one or more patients as defined in §170.315(g)(7).

**Measure 3**: Conformance to Application Access - Patient Selection §170.315(g)(7), Data Category Request §170.315(g)(7). This measure tested the conformance of the FHIR API technology using the Enablemyhealth portal and a provided 3rd party application.

*Care Setting*: For this measure, Enablemypractice EHR is marketed to group practices, family/pediatric groups, and behavioral health, but tested with one group practice.

### Test Results:

		neneu opon		
Measure	Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 3: Measure 3				
Numerator for successful patient query and denominator of total patient query a as defined in g(7)	§ 170.315(g)(7) Application Access- Patient Selection	none	5/5	We provided a app for customers to use in this test.

• **Testing Performed**: An app was provided to customers that allows them to query their patients via FHIR API. All accesses and errors were logged to validate the proper operation of § 170.315(g)(7) Patient Access.

• **Outcome(s):** All FHIR patient searches were performed without error.

**USE CASE 4 (All Data) Metrics:** Real World Testing showed that Enablemypractice is conformant with Patient Application - All Data Access (§ 170.315(g)(8-9)) using the Enablemyhealth patient portal and a third-party app that we provided.

*Measure 4*: This measure tested usage of the Enablemyhealth FHIR api, assessing completeness of responses relative to requests across provider-users.

*Care Setting*: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups, but tested with one group practice.

#### Test Results:

		Relied Upon		
Measure	Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 4 : Measure 4				
Numerator for successfully				
patient data requests by category	§ 170.315(g)(8)			
and patient data requests by	Application access -			
categor requests as specified in g	data category request			We provided a app for customers
(8)		none	5/5	to use in this test.
Numerator for successfully all				
data request and denominator of	§ 170.315(g)(9)			
total data requested as defined	Application access -			We provided a app for customers
in g(9)	all data request	none	5/5	to use in this test.

- **Testing Performed**: An external app was provided that allows providers to request individual patient data and all patient data. Audit logs were reviewed to determine successful requests and failures from the API.
- **Outcome(s):** All individual and bulk data exports were performed successfully without error.

**USE CASE 5:** Real World Testing demonstrated Enablemypractice conformance with the following certification criteria and ability to generate and report on patient quality measures for 170.315(c)(1-3) Clinical quality measures (CQMs) — as part of SVAP each year.

*Measure 5*: Quality Measures. This measure tested the generation of clinical population data for a group of measures.

*Care Setting*: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups, but tested with one group practice.

### Test Results:

		Relied Upon		
Measure	Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 5: Measure 5				
Numerator totaling successful				
expored quality measure				
exported and denominator of				Had to coordinate with customer
total qiuality measures selected	§170.315(c)(1)Clinical	none	18/18	to generate QRDA I and III.
Numerator totaling successful				
imported quality measure and	§170.315(c)(2)Clinical			Had to create a test account to
denominator of total qiuality	quality measures -			import QRDA I files into and then
measures.	import and calculate	none	18/18	run total report
Numerator totaling successful				
quality measures imported report				
and denominator of total giuality	§170.315(c)(3)Clinical			
measures exported report.	quality measures			Had to Compare customer report
	(CQMs) – report	none	18/18	with test account report.

- **Testing Performed**: Customers selected quality measures and generated QRDA I and QUARD III report files. Enabledoc imported the QRDAI into a test account and generated QRDA I and III reports from the imported data. The QRDA III results were compared for accuracy of the results.
- **Outcome:** The QRDA III result from each customer account matched the QRDA III result from each test accounts the QRDA I files were imported into for three customers with 100% accuracy. Each account tested 6 quality measures.

**USE CASE 6:** Real World Testing demonstrated that Enablemypractice was conformant to the following certification criteria and ability to send electronic immunizations to state registries for patients as defined in §170.315(f)(1) Transmission to Immunization Registry.

*Measure 6*: Transmit Immunizations. Enablemypractice tested using HL7 2.5.1 Immunizations and tracked send and receipt of immunizations and failures in an audit log.

*Care Setting*: For this measure, Enablemypractice EHR is marketed to and tested with a family physician group.

### Test Results:

		Relied Upon		
Measure	Associated Criteria	Software	Outcomes	Challenges Encounter
USE CASE 6: Measure 6				
Numerator totaling successful				
number of transmissions of	§170.315(f)(1)			
immunization data and	Transmission to			
denominator of total	Immunization			Customers only had a few patients
immunization transactions sent.	Registry	none	15/15	that immunizations were given.

- **Testing Performed**: Immunizations were sent and received from an state registry with status tracked in an audit log.
- **Outcome:** Immunizations conformed to the HL7 2.51. format and specifications and were successfully sent and received 100% of the time.

# 5 KEY MILESTONES

Real World test for 2022 was completed to the schedule below:

Key Milestone	Date/Time Frame
Release of documentation for the Real-World Testing to be provided to authorized representatives and providers. This includes surveys, specific instructions on what to look for, how to record issues encountered, and Customer Agreements.	Jan 31, 2022
Establish data collection structure and reporting using exported audit logs.	March 1, 2022
Follow-up with providers and staff quarterly and gather input	June 30, 2022
Follow-up with providers and staff quarterly and gather input	September 30, 2022
Real World Testing is completed and all data is collected and reported on	January 1, 2023
Analysis and Report Completed	January 30, 2023
Submit Real World Test Report to ACB	January 31, 2023

# 6 ATTESTATION

This Real World Testing was successfully completed for 2022 with all required elements to fully address the EnableDoc LLC's Real World Testing requirements.

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Authorized Representative Signature:

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Date: January 23, 2022