ONC 2015 Cures Update Real World Test Results for 2022

Date of Results Report: February 1, 2023
Report Version 1.2

SYSTEM: Enablemypractice Version: EHR5

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Table of Contents

1   GENERAL INFORMATION

This is Enabledoc LLC's ONC information:

Plan Report ID Number: 20211111ENA
Developer Name: Enabledoc LLC
Product Name(s): Enablemypractice
Version Number(s): EHR 5.0
Product List (CHPL) ID(s): CHPL Product Number: 15.02.05.1439.ENAD.01.01.1.220118
ONC-ACB Certification ID: 15.02.05.1439.ENAD.01.01.1.220118
Developer Real World Testing Page URL:
https://www.enabledoc.com/enabledoc-onc-2015-cures-update-real-world-test-plan-and-results/

2   EXECUTIVE SUMMARY

This is the test report for calendar year 2022 real world testing for Enablemypractice certified EHR solution and is based on the Real-World Test Plan for 2022. Our findings show that EHR is working as it was certified with no errors or non-compliances observed. Results indicate the functionality is only used by a few customers. All measures reported were successfully performed, conforming to each specification and without error. **There are no standards updates performed for this testing.**

3   CHANGES TO ORIGINAL PLAN
The following changes were made to the original plan:

Summary of Change	Reason	Impact
Use Case 5 Quality Measures testing was changed to import into a test account to verify the exported QRDA III Summary data matched the imported QRDA I data.	Could not use Cypress to test the quality measures from a customer's account	Achieved the goal of the test, so there was no impact.
§170.315(g)(7) was mistakenly listed in Case 4, but was already listed in Case 3, but there was no change in testing.	Duplicate test was mistakenly listed in Case 4	None.

4   MEASURES USED BY CASE TEST APPROACH
The following are the measures Enabledoc is Real World Testing for compliance and is broken out into 6 Test cases:

USE CASE 1: Real-World Testing showed we are conformant to the following certification criteria and the ability to send, receive, download, and reconcile clinical data: 170.315 (h)(1): Direct Project, §

170.315(b)(1) Transitions of care, and § 170.315(b)(2) Clinical information reconciliation and incorporation. § 170.315(e)(1) View, download, and transmit to 3rd party measure does not require Direct Messaging (Kno2), but can use it when available.

Measure 1: Sharing. This measure tested send and receive measures using Direct Messaging. Reconcile and patients to View, Download and Transmit did not require the use of Direct Messaging.

Care Setting: For this measure, Enablemypractice EHR was marketed to group practices and family/pediatric groups, but tested with Group practices.

Test Results:

USE CASE 1: Measure 1				
Numerator for total successfully sent and denominator of total attempted to send.	§ 170.315(h)(1) Direct Project	Kno2	57/57	none
Numerator for total successfully sent and denominator of total attempted to send.	§ 170.315(b)(1) (i)(A) Transitions of care Send	Kno2	57/57	none
Numerator for total successfully received and denominator of total attempted to receive.	§ 170.315(b)(1) (i)(B) Transitions of care Receive	Kno2	34/34	none
Numerator for total successfully reconciled and denominator of total attempted to reconcile.	§ 170.315(b)(2) Clinical information reconciliation and incorporation	none	5/5	Often providers want all the clinical data and not just reconcile some data, so we worked with them to conduct reconcile for some patients.
Numerator for successfully download and denominator of total attempted to download.	§ 170.315(e)(1) View, download, and transmit to 3rdparty	none	5/5	Have to instructure patients to find a provider to send it.

- **Testing Performed**: CDA files were sent via Direct Message, received via Direct Message, and then reconciled by providers into Enablemypractice. CDA files were also sent by patients to other providers using direct messaging, our portal and email. Enablemypractice system logs the view, download and sending of CDAs in audit logs, which were reviewed to track the total attempts and successful attempts of each measure.

- **Outcome(s)**: All four measures were successfully met 100% of the time.

USE CASE 2: Real World Testing showed that Enablemypractice is conformant to the following certification criteria and the ability to export EHR data for one or all patients on demand in standard CDA format: § 170.315(b)(6) Data export.

Measure 2: Patient Export. This measure assessed functionality used to export EHI for a single or group or all patients using the application to export CDA files.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices, family/pediatric groups, and behavioral health, but tested by to group practices and a family group.

Test Results:

Measure	Associated Criteria	Relied Upon Software	Outcomes	Challenges Encounter
USE CASE 2: Measure 2				
Numerator is the total successfully exported data requests and denominator is total export requests.	§170.315(b)(6) Data Export	none	12/12	none

- *Testing Performed*: Enablemypractice audit logs and data export log were reviewed to determine the frequency of attempts to download data from our Data Export screen in Enablemypractice EHR. Log files obtained during Real World Testing was used for analysis in several areas to validate the successful operation of the export and conformance to the standard.

- *Outcome(s)*: Authorized users were able to use Data export with no errors or problems.

USE CASE 3: Real World Testing showed that Enablemypractice is conformant with the following certification criteria and ability for patients to access and retrieving their clinical data and other applications and system to send and receive clinical and demographic data in bulk for one or more patients as defined in §170.315(g)(7).

Measure 3: Conformance to Application Access - Patient Selection §170.315(g)(7), Data Category Request §170.315(g)(7). This measure tested the conformance of the FHIR API technology using the Enablemyhealth portal and a provided 3rd party application.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices, family/pediatric groups, and behavioral health, but tested with one group practice.

Test Results:

Measure	Associated Criteria	Relied Upon Software	Outcomes	Challenges Encounter
USE CASE 3: Measure 3				
Numerator for successful patient query and denominator of total patient query a as defined in g(7)	§ 170.315(g)(7) Application Access-Patient Selection	none	5/5	We provided a app for customers to use in this test.

- **Testing Performed**: An app was provided to customers that allows them to query their patients via FHIR API. All accesses and errors were logged to validate the proper operation of § 170.315(g)(7) Patient Access.

- **Outcome(s)**: All FHIR patient searches were performed without error.

USE CASE 4 (All Data) Metrics: Real World Testing showed that Enablemypractice is conformant with Patient Application - All Data Access (§ 170.315(g)(8-9)) using the Enablemyhealth patient portal and a third-party app that we provided.

Measure 1: This measure tested usage of the Enablemyhealth FHIR api, assessing completeness of responses relative to requests across provider-users.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups, but tested with one group practice.

Test Results:

Measure	Associated Criteria	Relied Upon Software	Outcomes	Challenges Encounter
USE CASE 4 : Measure 1				
Numerator for successfully patient data requests by category and patient data requests by categor requests as specified in g (8)	§ 170.315(g)(8) Application access — data category request	none	5/5	We provided a app for customers to use in this test.
Numerator for successfully all data request and denominator of total data requested as defined in g(9)	§ 170.315(g)(9) Application access — all data request	none	5/5	We provided a app for customers to use in this test.

- **Testing Performed**: An external app was provided that allows providers to request individual patient data and all patient data. Audit logs were reviewed to determine successful requests and failures from the API.
- **Outcome(s):** All individual and bulk data exports were performed successfully without error.

USE CASE 5: Real World Testing demonstrated Enablemypractice conformance with the following certification criteria and ability to generate and report on patient quality measures for §170.315(c)(1-3) Clinical quality measures (CQMs).

Measure 1: Quality Measures. This measure tested the generation of clinical population data for a group of measures.

Care Setting: For this measure, Enablemypractice EHR is marketed to group practices and family/pediatric groups, but tested with three group practices.

Test Results:

Measure	Associated Criteria	Relied Upon Software	Outcomes	Challenges Encounter
USE CASE 5: Measure 1				
Numerator totaling successful expored quality measure exported and denominator of total qiuality measures selected	§170.315(c)(1)Clinical	none	18/18	Had to coordinate with customer to generate QRDA I and III.
Numerator totaling successful imported quality measure and denominator of total qiuality measures.	§170.315(c)(2)Clinical quality measures - import and calculate	none	18/18	Had to create a test account to import QRDA I files into and then run total report
Numerator totaling successful quality measures imported report and denominator of total qiuality measures exported report.	§170.315(c)(3)Clinical quality measures (CQMs) – report	none	18/18	Had to Compare customer report with test account report.

- ***Testing Performed***: Customers selected quality measures and generated QRDA I and QUARD III report files. Enabledoc imported the QRDAI into a test account and generated QRDA I and III reports from the imported data. The QRDA III results were compared for accuracy of the results.
- ***Outcome:*** The QRDA III result from each customer account matched the QRDA III result from each test accounts the QRDA I files were imported into for three customers with 100% accuracy. Each account tested 6 quality measures.

USE CASE 6: Real World Testing demonstrated that Enablemypractice was conformant to the following certification criteria and ability to send electronic immunizations to state registries for patients as defined in §170.315(f)(1) Transmission to Immunization Registry.

Measure 1: Transmit Immunizations. Enablemypractice tested using HL7 2.5.1 Immunizations and tracked send and receipt of immunizations and failures in an audit log.

Care Setting: For this measure, Enablemypractice EHR is marketed to and tested with a family physician group.

Test Results:

Measure	Associated Criteria	Relied Upon Software	Outcomes	Challenges Encounter
USE CASE 6: Measure 1				
Numerator totaling successful number of transmissions of immunization data and denominator of total immunization transactions sent.	§170.315(f)(1) Transmission to Immunization Registry	none	15/15	Customers only had a few patients that immunizations were given.

- ***Testing Performed***: Immunizations were sent and received from an state registry with status tracked in an audit log.
- ***Outcome:*** Immunizations conformed to the HL7 2.51. format and specifications and were successfully sent and received 100% of the time.

5 KEY MILESTONES

Real World test for 2022 was completed to the schedule below:

Key Milestone	Date/Time Frame
Release of documentation for the Real-World Testing to be provided to authorized representatives and providers. This includes surveys, specific instructions on what to look for, how to record issues encountered, and Customer Agreements.	Jan 31, 2022
Establish data collection structure and reporting using exported audit logs.	March 1, 2022
Follow-up with providers and staff quarterly and gather input	June 30, 2022
Follow-up with providers and staff quarterly and gather input	September 30, 2022
Real World Testing is completed and all data is collected and reported on	January 1, 2023
Analysis and Report Completed	January 30, 2023
Submit Real World Test Report to ACB	January 31, 2023

6 ATTESTATION

This Real World Testing was successfully completed for 2022 with all required elements to fully address the EnableDoc LLC's Real World Testing requirements.

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Date: January 23, 2022